DLA TROOP SUPPORT SUBSISTENCE INSPECTION MANUAL 4155.6 SUBSECTION 225.2

January 2015

CONTRACTOR INSPECTION

CONTRACTORS QUALITY SYSTEM EVALUATION

I. REFERENCES

- A. DLA Troop Support M 4155.6 Subsistence Contractor Inspection Procedures Manual (SCIPM)
- B. ISO/ANSI/ASQC Q9002 Quality Systems Model for Quality Assurance in Production, Installation, and Servicing
- C. MEDCOM Reg 40-28 U.S. Veterinary Command Policies and Procedures
- D. MEDCOM Pam 40-13, U.S. Veterinary Command Guideline and Procedures
- E. AR 40-657, Veterinary/Medical Food Safety, Quality Assurance, and Laboratory Service
- F. DLA Troop Support Clause 52.246-9P09, Federal Acquisition Regulation (FAR) Clause 52.246-2 and 52.246-11
- G. DLA Troop Support FTSB Quality System Audit Work Book I Documented Quality Systems Plan Evaluation Guidelines and Workbook II Compliance Audit Guidelines.

II. PURPOSE AND SCOPE

This subsection describes procedures for evaluating the contractor's Quality System Plan (QSP) for adequacy and accuracy. These procedures are applicable to all USA Public Health Command (PHC) and US Army Veterinary Inspectors (AVI) personnel assigned with inspection responsibilities at the contractor's facilities.

III. POLICY

- A. In order to evaluate and monitor the Quality Systems of contractors who are manufacturing product for DLA Troop Support contracts, US Army Veterinary Food Inspectors are assigned to the assembly operations as Government Quality Assurance Representatives (GQARs). The GQARs perform Quality Systems Evaluations (QSEs) and category I (origin acceptance) inspections on a continuous (i.e., daily) basis during production under DLA Troop Support Subsistence contracts. Records will be maintained by the GQAR.
- B. The GQARs will perform Formal QSEs on a monthly schedule at a minimum. The GQARs will prepare a summary of the daily QSEs from the previous quarter, including recommendations and comments as part of the Formal QSEs.
- C. A copy of the monthly QSE report will be forwarded to Quality Audits & Food Defense Branch DLA Troop Support Subsistence (FTSB). In addition, the GQAR shall immediately forward copies of any correspondence with the contractor necessitated by serious or repeated problems noted during the daily Inspection System Evaluations (ISEs).
- D. GQARs shall fax, e-mail, or mail (via priority mail) their documented monthly Quality System Plan (QSP) evaluations and provide comments on the contractor's QSP and all applicable QSPs revisions, within 20 calendar days from the day of receipt of the QSP/revision.

Failure to do so may result in DLA Troop Support – FTSB not including the comments in Government joint evaluations. GQARs are also required to report quality systems noncompliances within one working day using the Corrective Action Request (CAR) Form. QSP evaluations and CARs shall be faxed to the DLA Troop Support – Branch Chief, Quality Audits & Food Defense Branch at fax (215) 737-0379, e-mail rhonda.bell@dla.mil, or mailed to the following address:

DLA Troop Support 700 Robbins Avenue Bldg – 6 FTSB Philadelphia, PA 19111-5082

IV. RESPONSIBILITIES

- A. Chief, Operational Rations & Equipment Division, Directorate of Subsistence (DLA Troop Support -FTR) is responsible for developing policy guidance and evaluating adequacy of the program.
- B. Director, Veterinary Services Portfolio, U.S. Army Public Health Command (USAPHC), and the Army Institute of Public Health (AIPH) is responsible for coordination with DLA Troop Support on development of detailed procedures for performing and reporting (via QSP Monthly Report) Inspection System Evaluations (ISEs). The USAPHC is responsible for publishing procedures.
- C. The Public Health Command Region (PHCR) with geographic responsibility for assembly operations is responsible for assuring ISEs are performed and findings reported in accordance with this subsection and procedures disseminated by AIPH.
- GQARs shall submit formal ISE reports, QSP revisions, quality systems non-compliances, and copies of correspondence with the contractor as required by paragraphs III.C and III.D.
- E. Branch Chief, Quality Audits and Food Defense Branch (FTSB) shall coordinate actions with (FTR) to assure uniform action on all DLA Troop Support contracts. The FTSB Quality Systems Auditor, through the Contracting Officer, assigns QSP ratings and approves or disapproves changes to the QSP. FTSB monitors implementation of the quality system by on-site quality systems audits and requests a representative from the applicable Inspection Agency to accompany the Quality Systems Audit Team during Government Joint Systems Audits.

BY ORDER OF THE COMMANDER

John Woloszyn
-Chief, Supplier Support Division
Subsistence Operations
DLA Troop Support

This subsection supersedes subsection 225.2, JUNE 2001.